

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

In the Matter of the Order Instituting Investigation and Order to Show Cause on the Commission's own motion into the operations and practices of Mr. Move Moving & Storage, Inc., a California corporation, doing business as Load Rock N Roll Moving and Storage, Right Now Moving and Storage, Same Day Moving, Short Notice Moving and Storage, A All-American Relocation, Load Lock N Roll, Long Beach Security Storage, Mister Move, and its president, Eli Galam.

Respondents.

Investigation 05-04-019  
(Filed April 21, 2005)

**ADMINISTRATIVE LAW JUDGE'S RULING  
SETTING PREHEARING CONFERENCE AND DIRECTING  
RESPONDENTS TO SUBMIT PREHEARING CONFERENCE STATEMENT**

On April 21, 2005, the Commission opened this investigation to determine expeditiously whether respondents have violated the laws and regulations that govern household goods carriers. Should such violations be proven, appropriate sanctions, including revocation of the household goods carrier permit, will be determined and imposed. As set forth in the Commission's decision, staff has conducted a thorough investigation of respondents' operations, including regulatory and legal history. Staff specified 20 violations of the Public Utilities Code and our regulations, most with multiple counts. These include allegations

of holding goods hostage, charging in excess of verbal estimate, and failing to have required insurance.

Consistent with the Commission's direction for an expeditious hearing process, a prehearing conference shall be held:

**Friday, May 20, 2005  
10:00 a.m.  
Commission Hearing Rooms  
505 Van Ness Avenue  
San Francisco, CA 94102**

No later than May 17, 2005, the respondents shall file and serve a response to staff's allegations. Such response shall specify which, if any, of staff's allegations respondents dispute, and shall describe the evidence respondents will produce at hearing in support of their position.

At the prehearing conference, a procedural schedule will be set to address any disputed issues of material fact necessary for staff's requested remedies.

**IT IS SO RULED.**

Dated May 5, 2005, at San Francisco, California.

/s/ MARIBETH A. BUSHEY

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Maribeth A. Bushey  
Administrative Law Judge

**CERTIFICATE OF SERVICE**

I certify that I have by mail this day served a true copy on all parties of record in this proceeding or their attorneys of record the original attached Administrative Law Judge's Ruling Setting Prehearing Conference and Directing Respondents to Submit Prehearing Conference Statement.

Dated May 5, 2005, at San Francisco, California.

/s/ KE HUANG

Ke Huang

**N O T I C E**

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to ensure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

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The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.